

# District Hoshiarpur

## About District

Hoshiarpur district is located in the north-east part of the State. It falls in the Jalandhar Revenue Division and is situated in the Bist Doab, Doaba region of the State. The district is sub-mountainous and stretches of river Beas in the north-west. It shares common boundaries with Kangra and Una districts of Himachal Pardesh in the north east, Jalandhar and Kapurthala districts (interspersed) in south-west and Gurdaspur district in the north-west. Hoshiarpur is also known as a City of Saints. There are many Deras in this district. The District Govt. College was once a campus for Punjab University.

## Projects Detail

**Video Conferencing Studio:** Video Conferencing Studio has been set up in District Hoshiarpur. With this facility District Hoshiarpur is now able to talk face-to-face with any other district easily. Multipoint video conferences can be organized in vc room with the help of Video Conferencing Studio NIC Punjab State Unit, Chandigarh/NIC Headquarters so the concerned officers do not need to visit the actual site. A number of hearing of RTI cases have been done with Chief Information Commissioner(RTI), New Delhi through Video Conferencing.

**SUWIDHA (Single User-Friendly Window Disposal and Helpline for Applicants):** Suwidha Centre at District Headquarter was established in year 2004 to provide convenience to the citizen by capturing the input at a single point for different services, re-engineering Government processes and mapping citizen charter to reality. The citizen approaches the SUWIDHA window and files his application. He is issued a receipt cum token number, which specifies the date of delivery of service. The case is sent to the concerned branch for action and the delivery of his documents is given from the SUWIDHA counter itself on the specified date. In order to ensure timely delivery, Deputy Commissioner monitors the progress regularly so that citizen doesn't have to visit the office again. The Sub-Division Suwidha centers are also opened at Garhshankar, Hoshiarpur, Dasuya and Mukerian in year 2005 and services like attestation of affidavits, indemnity bonds and surety bonds, ration cards, copies of various documents and demarcation of land are being provided at these centres. In addition to these services, Registration Certificates for Vehicles and Driving Licenses computerization work is also done at SDM Suwidha Center, Dasuya through Sarathi and Vahan Software.

- ❖ **Affidavit Issuance System (AIS):** This software has been implemented in Suwidha Centre to bring the transparency in the affidavit attestation. Under this module Photo of the Applicant is captured and printed on the backside of the Affidavit paper and delivered instantly.
- ❖ **Arms License Information System (ALIS):** ALIS Software has been successfully implemented in Suwidha Centre, Hoshiarpur with all the services like New License, renewal of License, Weapon Entry, Addition of

Weapon, and deletion of Weapon, Change of Address, and Retainer's Entry.

- ❖ **Copis** : All the applications seeking the copy of some old record, court cases, revenue records are accepted in Suwidha centre and delivered from the Suwidha Centre for the facility of citizens.
- ❖ **Counter Signing of documents**: This project is also implemented at Suwidha Centre Hoshiarpur. Under this project all the documents received for Counter Signing are processed and dispatched through computerized system.

**Computerisation of District Transport Office**: District transport office, Hoshiarpur is computerized with implementation of Sarathi (software for the computerization of learner's licenses, Driving licenses, Conductor licenses). All the operations related to issuance of driving licenses are computerized. On line snap of the applicant is taken and computerized driving license is generated. VAHAN software has also been installed for the computerization of registration of vehicles in DTO office. All the jobs related to vehicle registration are computerized.

**Plan-Plus Software**: Plan Plus is software developed by NIC, under guidance and direction from Ministry of Panchayati Raj, in order to demystify and strengthen the decentralized planning process. The software is web-based software and captures the entire planning workflow starting from identification of needs, the plan approval process till the final approval by the District Planning Committee. The software is highly generic and can be extended to capture the plans prepared by line departments at the state and central level to generate the National Plan. The software facilitates decentralized planning process in local language, captures the planning workflow, converges the flow of funds from different sources, converges the rural and urban plans to generate an integrated district plan, brings about total transparency in the plan approval process, provides role based authentication and authorization, acts as a decision support tool through the use of supporting GIS and graphs. This software is implemented in District Hoshiarpur which is covered under Backward Region Grant Fund (BRGF) and data is updated by concerned departments who have received grants under (BRGF).

**Confonet**: The Confonet project aims at improving operational efficiency, co-ordination, accessibility; speed in judicial administration and to set Information Communication Technology (ICT) infrastructure at Consumer Redressal forums all over India to provide IT solution at each level in order to provide: E-Governance, efficiency, transparency and Systematizing of working to achieve time bound delivery of justice to consumers. This project has been implemented at District Consumers Disputes Redressal Forum, Hoshiarpur and judgments are uploaded on website <http://confonet.nic.in> on daily basis.

**WSSD Payroll**: The payroll system for water supply and sanitation department, hoshiarpur has been implemented in district and all divisions and circle offices of Water Supply and sanitation are covered under this software. This software generates monthly paybills, schedules of employees of the department.

**Management Information System for Revenue assistants (MISRA)**: This software is implemented to generate information regarding revenue recoveries under various head like bank, miscellaneous, ligh, migh, land revenue, taccavi,

abiana, etc. The reports are discussed at monthly meeting chaired by Deputy Commissioner, Hoshiarpur.

**PRISM (Property Registration Information System Module):** PRISM automates all major activities of Sub Registrar Office and covers Registration of all types of deeds, Evaluation of properties, Monitoring of Revenue, Preparation of index register. It has been implemented in Sub-registrar offices Hoshiarpur, Garhshankar, Dasuya, Mukerian and joint sub-registrar offices at Talwara, Bhunga, Mahilpur, Tanda and Garhdiwala.

**District Social Security Office:** Government of Punjab is disbursing monthly pensions to Old Age persons, Widows, Dependent children and Disabled persons. More than Ninety thousand beneficiaries are there in District Hoshiarpur. NIC has successfully computerized all the pension details which results in the timely distribution of the pension to the beneficiaries. The pension is disbursed to beneficiaries through Gram Panchayats in Rural area and through banks in Urban Areas. To fulfill this requirement many types of reports are generated at various levels. This has drastically reduced the work of District Social Security Office. In addition to state government run schemes, NOAP (National Old age Pension) pension disbursement is also done through this software. The pension status is updated on district website on monthly basis.

**AGMARKNET:** This Software is used to computerize data on market fee, market charges, total arrivals, arrivals by agencies , prices, storage, dispatches with destination, mode of transportation , costs, sold and unsold stocks, method of sale, payment ,weighing facility, grading facilities etc. All the Market Committees of Hoshiarpur has been computerized.

**Manus-granthavali:** Visweshvarananda Biswabandhu Institute of Sanskrit and Indological Studies, Hoshiarpur is an important manuscript repository from the North West zone of the country. The collection of the Department is distinctive, with 2,685 manuscripts in the north Indian and south Indian languages and scripts pertaining to different subjects such as the *Vedas* , *Upanishads* , *Puranas* , astrology, astronomy, and *ayurveda* among others. They are written on different materials like birch bark, palm leaf and hand-made paper.

National Informatics Centre has been entrusted the task of providing IT based solution for storing the catalogue in machine readable forms. The software so developed should facilitate storing information in different Indian scripts / languages vis-à-vis providing retrieval mechanism of catalogue information in Indian Language and Roman diacritics. To meet this objective NIC has developed a software entitled "Manus Granthavali". The software is designed to support data entry in English, Hindi, Tamil, Telugu, Kannada, Marathi, Urdu, Malayalam and Sanskrit. The computerization work of Visweshvarananda Biswabandhu Institute of Sanskrit and Indological Studies, Hoshiarpur regarding digitisation of manuscripts is done through this software.

**District Treasury Office:** NIC has fully computerized the District Treasury Office. All treasury works like Bills, Accounts, data transfer, receipt, Pension, daily data from banks, maintaining of budget etc. has been computerized and running successfully. This has drastically reduced the work of Treasury Employees as now they don't have to calculate the complex figure daily. Almost all the things are being done by the Software itself. It brings relief from the hectic

and complex work of Treasury and also the payments check has been given to the various departments in time.

**Elections:** Computerization/randomization of Election duties of polling staff, Counting staff, Micro-observers and EVMs for the Parliamentary Elections, Assembly elections, Gram Panchayat elections, Zila Parishad elections, SGPC elections is done at NIC centre. When ever there is election, NIC District Centre works round the clock for the above mentioned jobs. Every thing starting from data entry, data checking, data validation, printing of duties, 1st stage randomization, 2nd stage randomization, 3rd stage randomization of Polling staff, counting staff, micro-observers is done in presence of Observers. Both stages randomization of EVMs is also done in the presence of Observers. Setting up the IT infrastructure at counting centers and supervision of round wise counting results data entry in Genesys software on counting day is also done under the supervision of NIC staff.

**District Website:** With the launch of this official website <http://hoshiarpur.gov.in> NIC Hoshiarpur is also listed in the list of the districts that have their own official website. This site is updated on regular basis to keep it up to date. Pensioner's data, Suwidha data is regularly uploaded on this web site. All the contents have been provided by District Administration.

**Common Integrated Police Application (CIPA):** CIPA project has been implemented in all police stations across the district with the objective of computerization of whole work of police stations. Its aim is to reduce the manual records/register maintenance, elimination of duplicate record keeping, keep track the status of cases, transparency in Police working, facilitating supervision by the senior officers, faster response to public and to generate reports. Same software will be implemented in remaining police station soon.

**Integrated Disease Surveillance Project (IDSP):** This central level project has been implemented in office of civil surgeon with the objective of establish a decentralized system of disease surveillance for timely and effective public health action. Its aim is to improve the efficiency of disease surveillance for use in health planning, management and evaluating control strategies. It is on-line project where weekly data is entered.

**MGNREGA:** The objective of the Act is to provide employment to those who demand employment within 15 days of their demand. The Act provides 100 days of employment guarantee to a rural household. Effective monitoring of the Programme necessitates computer based monitoring. It is central level project of NIC. The project have been implemented on-line mode in district Hoshiarpur and more than 67000 job cards have been prepared and 1763 muster rolls have been fed this year 2010-11 so far.

**DOEACC CCC CAPES EXAMINATION:** NIC Hoshiarpur was among the districts to conduct first All India online examination for DOEACC's CCC (CAPES).

**DISTRICT COURTS:** District & Sessions Courts have also been computerized and networking of District & Sessions Courts and Lower Courts have been done.

**Panchayat Directory:** Panchayat data of District Hoshiarpur has been uploaded on [panchayat.nic.in/directory](http://panchayat.nic.in/directory) web site and its gram panchayats are mapped with census villages.

**MPLAD:** The web based software is being used to keep track of development activities being undertaken under MP Local Area Development fund.

### **Services Details**

- ❖ Implementation Support
- ❖ Training
- ❖ Internet/E-mail Support
- ❖ Software Development
- ❖ Website Support